

TERMS & CONDITIONS

1. The Promoter is Rocco Forte & Family (Hotel Management) Limited. Registered address: 70 Jermyn Street, London, SW1Y 6NY
2. The title of the competition is Rocco Forte's Winter's Tale. The competition is a prize draw allowing entrants to subscribe for a chance to win their winter's tale holiday ('the Competition').
3. Competition entrants must be 18 or over and is open to the world.
4. Entries will not be accepted from employees of the Promoter and all members of the Promoter's group or their family members.
5. Participation in the Competition is only through the Internet:
6. The Competition is free to enter and no purchase is necessary.
7. **How to Enter:**
 - a. Entrant has to visit Rocco Forte Winter's Tale Micro-site
 - b. To be eligible to win the prize provided by the Promoter, the participation form needs to be completed in full mentioning the full name, first name, and e-mail address.
 - c. Only one entry per person is permitted.
 - d. Entries need to be received between 9am on 20th November 2015 and 8pm on 31st January 2016 ("the Closing Date").
 - e. Entries received after the Closing Date will not be counted, accepted or considered.
 - f. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
8. By submitting a Competition entry, you are agreeing to be bound by these terms and conditions. and you confirm that you are eligible to do so and eligible to claim the prize. The Promoter may require you to provide proof that you are eligible to enter the competition.
9. **Selection of Winner:**
 - a. The winner of the Competition ("the Winner") will be selected by random draw performed by the Promoter on 1st February 2016. The Winner will be notified by email of successfully winning the Competition by email by 5pm on 1st February 2016.
 - b. If a Winner does not respond to the Promoter within 7 days of being notified by the Promoter, or otherwise does not accept the prize, then the Winner's Prize will be forfeited and the Promoter will be entitled to select another Winner in accordance with the process described above.
 - c. Details of the Winner (or another Winner in accordance with clause 9.b.) will be displayed on the Rocco Forte Hotels Facebook pages after the Winner has accepted the prize.
 - d. The Winner agrees to take part in all reasonable competition related publicity surrounding the winning of the Prize and consents to the Promoter using their name and image in promotional materials.
 - e. Final responsibility for determining the operation of the Competition including eligibility and the Winner and all decisions relating to the Prize rest with the Promoter. The Promoter's decision regarding any aspect of the prize draw is final and binding and no correspondence will be entered into.
10. **Prize:**
 - a. The Winner will receive an aggregate of 6 nights accommodation for two at Rocco Forte Hotels properties in a double room including breakfast, to be used at three separate Rocco Forte Hotels for no more than two consecutive night stays at such hotels (the "Prize"). When entering, participants will be asked to state their choice of three Rocco Forte Hotels which they can redeem their Prize stays from upon winning.
 - b. Prizes are subject to availability and the Winner will not be able to redeem their Prize at the following hotels on the stated dates;
 - i. Hotel De Russie - Easter's holiday, April, May, June;
 - ii. Hotel Savoy - Easter holidays, May, June and any official Pitti Trade Fair dates;
 - iii. Verdura Resort; January 30th to February 3rd
 - c. Travel is not included to the hotels or between any of the cities. You will be responsible for ensuring that you and any person travelling with you are available to travel and hold valid passports, any necessary visas and travel documents for the holiday in question on the travel dates specified. Dates once notified to the hotels cannot be changed.
 - d. Any additional costs incurred during the Winner's stay will be invoiced to the guest at the end of their stay.
 - e. A cash equivalent is not available and the Prize is non-transferable and non-exchangeable.
 - f. The Prize must be used between 29th January 2016 and 29th July 2016. Arrangements must be finalised before 31st March 2016.
11. Entries that do not comply in full with these terms and conditions may be disqualified at the discretion of the Promoter. The Promoter reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
12. The Promoter reserves the right to amend, alter, or withdraw this Competition without prior notice where it becomes necessary to do so.
13. Insofar as permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the Winner or accept any liability for loss, damage, personal injury or death occurring as a result of taking up the prize where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected. The Promoter shall not be liable for any failure to comply with its obligations caused by (but not limited to) weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, loss of connectivity, Internet or email failure or any other circumstances beyond the control of the Promoter.
14. By entering the Competition, you agree that your personal information may be held and used by the Promoter or its agents and suppliers for the purposes of the Competition. Personal data supplied during the course of this Competition may be passed on to third party suppliers only insofar as required for fulfilment/delivery/arrangement of the prize. These purposes may include transmitting your information outside of the EEA. Your information will not be used for any purpose other than as stated in these Terms unless separately accepted by you.
15. By entering this prize draw you are consenting to receive commercial marketing messages and communications. You have the right to access, modify and request the destruction of your personal data at any time by sending a request to Rocco Forte Hotels; and you have the right to opt out from receiving such marketing and communication at any time by sending a message to Rocco Forte Hotels.
16. If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the Competition.
17. These terms and conditions are subject to the laws of England and Wales and any dispute arising out of or in connection with this Competition shall be subject to the exclusive jurisdiction of the courts of England and Wales.